

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Aqua Pennsylvania Midway Manor (PWSID# PA2400104).

Parts of Kingston and Dallas townships, Shavertown, Trucksville and Wyoming

## BOIL YOUR WATER BEFORE CONSUMPTION

**HIERVAN EL AGUA ANTES DE USARLA.**

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

### **Midway Manor System May Be At Increased Risk From Microbial Contamination**

Aqua Pennsylvania has issued a boil water advisory for its customers in the Midway Manor water system, due to the loss of positive pressure in the distribution system as a result of a broken valve in the distribution system. Aqua customers in this area are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

#### **What should I do?**

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### **What happened? What is being done? When will the problem be corrected?**

At approximately 3:45 a.m. on Jan. 28, 2019, Aqua Pennsylvania staff at its White Haven Division were alerted by alarm that its Midway Manor tank levels were dropping quickly. Emergency personnel responded and found that a pressure relief valve had failed, causing a pressure drop in the distribution system. The problem was isolated, but not before experiencing a loss of positive pressure in the distribution system. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through backflow by back-pressure or back-siphonage. As a result, Aqua Pennsylvania has issued a boil water advisory for its customers in the Midway Manor water system.

Until water sample test results are received from the laboratory, Aqua customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice, which would be no sooner than Wednesday, January 30.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 800.426.4791.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

<b>Responsible Person</b> Steve Clark	<b>System Name</b> Aqua Midway Manor	<b>Address (Street)</b> 1 Aqua Way
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA2400104	<b>Address (City, State, Zip)</b> White Haven, PA 18661

**Violation Awareness Date:** January 28, 2019

**Date Notice Distributed:** January 28, 2019